



Inclusive cities: challenges of urban diversity

Abstract

Cities should seek for **solutions to make urban development accessible and inclusive** to the world's one billion persons with disabilities, many of whom live in cities. However, most cities and towns present significant barriers to inclusion and participation, ranging from inaccessible built and virtual infrastructures, to lack of user-sensitive designed facilities or difficult access to the job market.

Context

Many **public administrations** are placing social considerations at the heart of the procurement process by adding **social clauses**. These kinds of measures help nonprofit organisations, such as Lantegi Batuak, to keep creating jobs for people with disabilities. This is the socioeconomic mechanism that can **encourage urban inclusion** in the world's cities, seeking approaches that view diversity as an asset.

Lantegi Batuak's activities

We are a non-profit making organisation which generates **employment opportunities adapted for people with disabilities** in Biscay, for people with intellectual disabilities above all, with the aim of helping them to develop their potential and improve their quality of life.

Services we offer to public administrations:

- ▶ Environmental services: gardening and cleaning
- ▶ Direct marketing
- ▶ Document management: digitization, destruction and compliance
- ▶ Food delivery

www.lantegi.com



Inclusive towns in Biscay:



Results

2,565 people with disabilities in Lantegi Batuak, 87 % of the staff.

